



Pipeline and Hazardous Materials Safety Administration

Men are overwhelmed with business, with the study of languages, and with physical exercise; and they are made to understand that they cannot be happy unless their health, their honor, their fortune and that of their friends be in good condition – they are lead to understand that a single thing wanted will make them unhappy.

Thus they are given cares and business which make them bustle about from the break of day. It is, you will exclaim, a strange way to make them happy. What more could be done to make them miserable? Indeed, what more could be done?

We should only have to relieve them from all these cares; for then they would see themselves: they would reflect on what they are, whence they came and whither they go.

And thus we cannot divert them too much from their preoccupations or they would be miserable indeed. This is why, after giving them so much business we advise them, if they have some time for relaxation, to employ it in amusement, in play, and to be ALWAYS OCCUPIED. The alternative is too much for them to take.



Pipeline and Hazardous
Materials Safety Administration

PHMSA Update on Public Awareness

This presentation was originally presented at
the CGA Excavation Safety Conference & Expo
on March 4, 2010. A Few changes have been made by current presenter.

**Originally presented by Karen Gentile
Community Assistance and Technical Services Manager
Eastern Region**



Pipeline and Hazardous
Materials Safety Administration

PHMSA Update on Public Awareness

Utah PUC Annual State Seminar
August 3-4, 2010

Tom Finch
PHMSA - Western Region – CATS Coordinator



Pipeline and Hazardous Materials Safety Administration

Overview

- PHMSA Mission and Scope
 - Why Public Awareness
 - Public Awareness Evolution
 - Current Regulations
 - American Petroleum Institute (API) Recommended Practice (RP) 1162
 - Inspection
 - Benefits
 - Sources of Additional Information
-



Pipeline and Hazardous
Materials Safety Administration

PHMSA

Office of Pipeline Safety

Mission:

“To ensure the safe, reliable, and environmentally sound operation of the Nation’s pipeline transportation system.”

**Office of
Pipeline Safety**





Pipeline and Hazardous Materials Safety Administration

Scope of PHMSA Jurisdiction

- Over two million miles of pipelines in the U.S.
 - 174,000+ miles, Hazardous Liquid Pipelines
 - 321,000+ miles, Gas Transmission & Gathering Pipelines
 - 2,000,000+ miles, Natural Gas Distribution Pipelines
 - 109 LNG plants connected to Natural Gas Transmission and Distribution Systems
 - Propane Distribution Pipelines
 - These pipelines are operated by about 3,000 companies, large and small
 - Natural gas provides for 24% of U.S. *total energy consumption*
 - Petroleum provides for another 39%
-



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Public Awareness

Although the requirements have changed over the years,
the goal remains the same -

Enhance public environmental and safety property
protection through increased public awareness and
knowledge
engage stakeholders in improving pipeline safety





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Why Public Awareness?



“Those who cannot learn from history are doomed to repeat it.”

George Santayana

“History is a race between education and catastrophe.”

H.G. Wells



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Why Public Awareness?



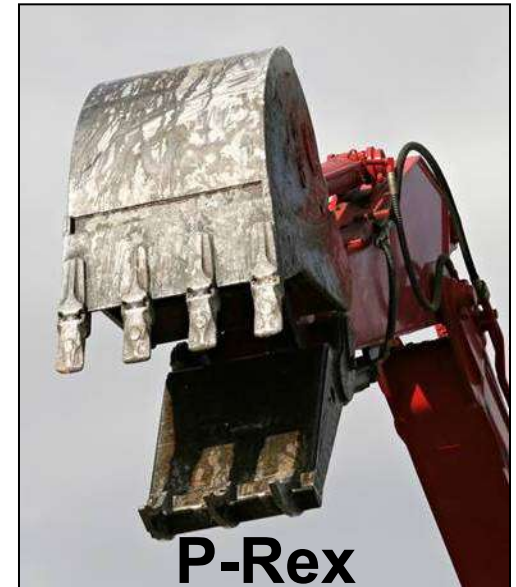


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Why Public Awareness?

Significant Incidents caused by Excavation Damage (2000 thru 2009)

- Gas Distribution Pipelines
 - 32% of Significant Incidents
 - 19% of Fatalities and 29% Injuries
- Gas Transmission Pipelines
 - 14% of Significant Incidents
 - 38% of Fatalities and 21% Injuries
- Liquid Pipelines
 - 16% of Significant Incidents
 - 32% of Fatalities and 22% Injuries





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Why Public Awareness?





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Why Public Awareness?

It's the Law!

Pipeline Safety Improvement Act (PSIA) of 2002

Requires owners or operators of a gas or hazardous liquid pipeline facility to carry out a continuing program to educate the public on:

- Use of a One-Call notification system prior to excavation
 - Possible hazards associated with unintended releases from pipeline facility
 - Physical indications that a release may have occurred
 - Steps that should be taken for public safety in the event of a pipeline release
 - Procedures to report such an event
-
-



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Public Awareness Evolution

- Pipeline safety regulations long required:
 - Damage Prevention Awareness for excavators (192.614 and 195.442)
 - Emergency Plans for fire, police, and public officials (192.615 and 195.402)
 - Public Education (192.616 and 195.440)
- API RP 1162 Committee formed in January 2002
- 1st Edition of API RP 1162 published in December 2003
- Operator workshops held in 2003 and 2005





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Public Awareness Evolution

- Final Rule in May 2005 (Docket 15852)
 - Incorporated by reference the guidelines in API RP 1162, Public Awareness Programs for Pipeline Operators, 1st Edition
 - 192.616 for Natural Gas Pipelines
 - 195.440 for Hazardous Liquids Pipelines
- Amendment effective January 14, 2008 relaxed rules for master meter and some LPG operators





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API RP 1162

- Industry Recommended Practice – Set of guidelines/best practices for Public Awareness Programs
 - 1st Edition issued in December 2003
 - Guidance for managing Public Awareness Programs
 - Development
 - Implementation
 - Evaluation
 - Developed by Pipeline Industry with input from regulators and public stakeholders
-



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API RP 1162

Principle Objectives

- Make public education and pipeline awareness campaigns along pipeline routes more effective by standardizing frequency and content
 - Provide recommended baseline public awareness programs and guidance for determining supplemental activities
 - Provide guidance for evaluating program effectiveness and continuous improvement
-



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API RP 1162

Non-printable version of API RP 1162 can be viewed at:

<http://committees.api.org/pipeline/standards/index.html>





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API RP 1162 – 2nd Edition, 2010

- Focus on clarification and streamlining
 - Essential elements of 1st Edition retained
 - Revision focus
 - Align baseline messages with core safety messages
(Damage Prevention, Leak/Damage Recognition and Response, One Call Requirements, Pipeline Location Information, Potential Hazards and Prevention Measures, ROW encroachment)
 - Non-safety messages shifted to enhanced category
 - Pipeline purpose and reliability
 - How to get additional information
 - Availability of a list of pipeline operators through NPMS
 - Increased discretion for baseline delivery methods; identifies potentially inappropriate methods
 - Requires formal process for considering enhancements
 - Provides increased guidance
-
-



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API RP 1162 – 2nd Edition

- Plan to have consensus of the revision workgroup and Acceptance by API's Operations and Technical Committee (tentatively Spring 2010)
- Publish 2nd Edition final (tentatively by Summer 2010)





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How RP 1162 2nd Edition Changes Affects You?

- API members and others in industry may voluntarily adopt
- Operator is still required to comply with the version currently referenced in the regulation
- If PHMSA determines that the revision is appropriate to incorporate into regulation, may incorporate into rule at later date





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Inspection

- Inspections
 - Standard inspection
 - HQ inspection
 - Integrated inspection
 - As requested/special inspection
 - Looking for compliance with regulations in 49 CFR 192 (Gas) and 49 CFR 195 (Liquid), as well as following API RP 1162 (1st Edition)
 - Deviations must be justified
 - States are conducting inspections for their operators
-
-



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Inspection

- Focus was on:
 - Does the plan exist?
 - Is it tailored to the specific pipeline?
 - Programs are Not One Size Fits All
 - Must be tailored to an operators specific pipeline and facilities
 - Is the program being implemented?
 - Additional focus on evaluation of effectiveness beginning in 2010:
 - Is the program effective?
 - How is effectiveness being measured?
-
-



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Future Plans for Public Awareness

- PHMSA is planning a June 2010 Public Awareness Workshop
 - The workshop will be an opportunity after the initial four-year implementation cycle to review implementation progress, identify what is working and not working, and jointly identify critical elements of a successful operator public awareness program.
 - PHMSA will use the results from this event in addition to inspection activities to further develop our program for evaluating pipeline operator public awareness programs.
 - In the second half of 2010, State and Federal inspection programs will be expanded to include a review of operator effectiveness evaluations.
 - PHMSA has a Team of SME's currently developing protocols for Public Awareness Effectiveness Reviews
-



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Public Awareness

Benefits!

- ✓ Enhanced public safety
- ✓ Decreased third party damage
- ✓ Improved performance
- ✓ Enhanced emergency response coordination
- ✓ Improved relationships with affected public
- ✓ Less resistance to pipeline activities
- ✓ Preservation of Right Of Way from encroachments



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Sources of Additional Information





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Public Awareness Web-Based Training

- Describes regulatory history and current requirements for pipeline operator Public Awareness Programs
- Summarizes the process of creating a Public Awareness Program
- Highlights the differences in the requirements for various types of pipeline systems
- Found at:
http://www.phmsa.dot.gov/staticfiles/PHMSA/Pipeline/Public_Awareness_WBT/PA_0_0.htm



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Important Links

- PHMSA, Office of Pipeline Safety –
www.phmsa.dot.gov/pipeline
 - Access to PHMSA Regulations: The best place to get the most recent 49 CFR Part 190-199 -
www.phmsa.dot.gov/pipeline
 - Click on “Training and Qualifications”
 - Click on “Regulatory Information”
 - Click on the Part you want
 - For Federal Regulations –
www.regulations.gov
 - PHMSA Stakeholder Communications –
<http://primis.phmsa.dot.gov/comm/>
-
-



Pipeline and Hazardous Materials Safety Administration

Office of Pipeline Safety Homepage

PHMSA
U.S. Department of Transportation
Pipeline and Hazardous Materials
Safety Administration

Careers | Contact Us | FAQs | Site Map

Advanced Search

For the Public | Hazmat Safety Community | **Pipeline Safety Community** | Media | Congress | Doing Business with PHMSA

Pipeline Safety Community

The Office of Pipeline Safety is the Federal safety authority for ensuring the safe, reliable, and environmentally sound operation of the Nation's pipeline transportation system.

<u>About Us</u> The Office of Pipeline Safety's mission, purpose, contacts, and more.	<u>Calendar</u> Scheduled events specific to Pipeline and Pipeline training activities.	<u>Contact Us</u> How to connect with Pipeline contacts for more information, requests, and questions.	<u>Data & Statistics</u> Accidents and incidents average, annual, and summary statistics.
<u>Drug & Alcohol Testing</u> Policy and investigation to deter and detect illegal drug use and alcohol misuse in the pipeline industry.	<u>Enforcement</u> Ensuring pipeline operators comply with regulations.	<u>Federal and State Partners</u> Links to our partners.	<u>Initiatives</u> Risk Management, R&D, programs/initiatives for mandated regulatory and enforcement responsibilities.
<u>Inspection</u> Ensuring pipeline operators comply with regulations.	<u>Integrity Management Program (IMP)</u> Programs for Liquid, Gas, Distribution, and Rulemaking. View the <u>DIMP</u> Webcast.	<u>Library</u> Available public electronic information files. <u>Glossary</u> , <u>FAQs</u> , <u>Forms</u> , and more.	<u>Online Data Entry</u> Online data entry and Operator Registration - Log in now!
<u>Outreach : Stakeholder Awareness</u> Community Assistance and Technical Services (CATS).	<u>Regulations</u> Regulations, requirements, and guidance concerning pipeline construction, maintenance, and operation.	<u>Research & Development</u> Coordination and dissemination of Pipeline Safety R&D information.	<u>Security</u> Enhancing Pipeline infrastructure safety and security.
<u>Special Permits</u> Operator petitions for Special Permits (formerly "Waivers") from regulations.	<u>State Programs</u> Federal/State partnership is the cornerstone assuring uniform implementation of the pipeline safety program.	<u>Technical Advisory Committees</u> Read about the committees who peer review proposed pipeline safety rules.	<u>Training & Qualifications</u> For industry, the regulator, and the inspector.



Pipeline and Hazardous Materials Safety Administration

Homepage → Regulations

The screenshot shows the PHMSA Pipeline Safety Community homepage. At the top is the PHMSA logo and navigation links: Careers, Contact Us, FAQs, Site Map, and an Advanced Search box. Below this is a horizontal menu with links: For the Public, Hazmat Safety Community, Pipeline Safety Community (highlighted), Media | Congress, and Doing Business with PHMSA. The main heading is 'Pipeline Safety Community'. A descriptive paragraph states: 'The Office of Pipeline Safety is the Federal safety authority for ensuring the safe, reliable, and environmentally sound operation of the Nation's pipeline transportation system.' Below this is a grid of 16 links, each with a title and a brief description. The links are: About Us, Calendar, Contact Us, Data & Statistics, Drug & Alcohol Testing, Enforcement, Federal and State Partners, Initiatives, Inspection, Integrity Management Program (IMP), Library, Online Data Entry, Outreach: Stakeholder Awareness, Regulations (circled in red), Research & Development, Security, Special Permits, State Programs, Training & Qualifications (circled in red), and an 'or' box. A yellow callout box on the right points to the 'Regulations' and 'Training & Qualifications' links, stating: 'Click on "Regulatory Information" then select part you want'.

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Pipeline Safety Community

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About Us
The Office of Pipeline Safety's mission, purpose, contacts, and more.

Calendar
Scheduled events specific to Pipeline and Pipeline training activities.

Contact Us
How to connect with Pipeline contacts for more information, requests, and questions.

Data & Statistics
Accidents and incidents average, annual, and summary statistics.

Drug & Alcohol Testing
Policy and investigation to deter and detect illegal drug use and alcohol misuse in the pipeline industry.

Enforcement
Ensuring pipeline operators comply with regulations.

Federal and State Partners
Links to our partners.

Initiatives
Risk Management, R&D, programs/initiatives for mandated regulatory and enforcement responsibilities.

Inspection
Ensuring pipeline operators comply with regulations.

Integrity Management Program (IMP)
Programs for Liquid, Gas, Distribution, and Rulemaking. View the **DIMP** Webcast.

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Available public electronic information files. **Glossary, FAQs, Forms**, and more.

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Outreach: Stakeholder Awareness
Community Assistance and Technical Services (CATS).

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Regulations, requirements, and guidance concerning pipeline construction, maintenance, and operation.

Research & Development
Coordination and dissemination of Pipeline Safety R&D information.

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Enhancing Pipeline infrastructure safety and security.

Special Permits
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State Programs
Federal/State partnership is the cornerstone assuring uniform implementation of the pipeline safety program.

Training & Qualifications
For industry, the regulator, and the Inspector.

or

www.phmsa.dot.gov/pipeline



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Homepage → Regulations

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Regulations Homepage – Sign up for Updates

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Home
About PHMSA

- Mission and Goals
- About the Agency
- Key Officials
- Organization
- Calendar

Promoting Safety & Security

- Regulations
- Special Permits & Approvals
- International Standards
- Security
- Initiatives

Regulations

Welcome to the Office of Pipeline Safety's (OPS) Regulations page. The pipeline safety regulations are in the Code of Federal Regulations (CFR), Title 49 Parts 190 to 199.

Rulemakings currently open for public comment can be found on <http://www.regulations.gov>. Regulations.gov includes other non-rulemaking documents, including supporting materials, public comments, and Federal agency guidance. This site does not include all the documents associated with a particular rulemaking. If you want to review all the documents associated with a particular rulemaking or if you want to comment on a rule go on to <http://www.regulations.gov>.

To view a list of recent Federal Register publications, advisory bulletins, special permits, interpretations to the regulations, and other documents, select one of the topics on the Mini-Menu to the right.

Pipeline Regulations & Applicable Laws

- Pipeline Safety Regulations (Title 49 CFR Parts 190-199)
- PIPS Act of 2006
 - You can also read the [text-only](#) version.
- Pipeline Safety Statutes: 49 U.S.C. Chapter 601


Response Options for Pipeline Operations in Compliance Proceedings

This webpage explains options and provides guidance to operators involved in compliance proceedings.

- [Response Options for Pipeline Operators in Compliance Proceedings](#)

Additional Resources

- Agency Guidance
- Integrity Management Program (Hazardous Liquid, Gas, Distribution)
- Operator Qualification Requirements
- Training and Publications
- Alternative Maximum Allowable Operating Pressure (MAOP) FAQs
 - Alternative Maximum Allowable Operating Pressure (MAOP) FAQs – This section includes a list of Frequently Asked Questions (FAQs) intended to clarify, explain, and promote better understanding of the pipeline alternative maximum allowable operating pressure (MAOP) rules



Mini-Menu

- [Regulations home](#)
- [Advisory Bulletin](#)
- [Technical Advisory Committees](#)
- [Drug & Alcohol Testing](#)
- [Interpretations](#)
- [Notices](#)
- [NTSB Recommendations](#)
- [Rulemaking](#)
- [Special Permits \(formerly x-headers\)](#)
- [Contact Us](#)

Sign Up for Updates

Click below to sign up to receive email notification of changes to specific areas of this site.

[Keep up-to-date on this topic](#)

Look Up

Locate official documents and records

- [Regulations.gov](#)
One-stop site to find, view, and comment on Federal regulations and other Federal actions.
- [eCFR - Code of Federal Regulations](#)
Electronic records updated daily.
- [CFR Retrieve by Citation](#)
Title, Part, and either a Section Number



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Stakeholder Communications

A screenshot of a web browser window displaying the PHMSA Stakeholder Communications page. The browser's address bar shows the URL <http://primis.phmsa.dot.gov/comm/>. The page has a dark blue header with the title 'Stakeholder Communications' and a navigation menu with tabs: Home, General Public, Local Officials, State Regulators, Federal Agencies, Emergency Officials, Advocates, Industry, and Excavators. On the left side, there is a 'Site Pages' sidebar with a list of links. The 'Public Awareness' link is circled in red. The main content area is titled 'Stakeholder Communications' and contains several paragraphs of text about the Office of Pipeline Safety (OPS) and its mission. A graphic on the right side of the page features the text '811 Know what's below. Call before you dig. WE SUPPORT SAFE DIGGING'. At the bottom of the page, there is a 'What's New' section. The browser's taskbar at the bottom shows several open applications, including Microsoft PowerPoint, VZAccess Manager, Microsoft Outlook, and the PHMSA Stakeholder Communications page.

<http://primis.phmsa.dot.gov/comm/>



Pipeline and Hazardous Materials Safety Administration

CATS Page

A screenshot of a Microsoft Internet Explorer browser window displaying the PHMSA Stakeholder Communications website. The browser's address bar shows the URL "PHMSA Stakeholder Communications: Community Assistance and Technical Services". The website has a dark blue header with the title "Stakeholder Communications" and a navigation menu with links: Home, General Public, Local Officials, State Regulators, Federal Agencies, Emergency Officials, Advocates, Industry, and Excavators. The main content area is titled "Community Assistance and Technical Services" and features a red heading: "The mission of the OPS Community Assistance & Technical Services (CATS) team is an ambitious one:". Below this, a paragraph states: "To advance public safety, environmental protection and pipeline reliability by facilitating clear communications among all pipeline stakeholders, including the public, the operators and government officials." A subsequent paragraph mentions a "Community Assistance and Technical Services Connection" update. A bulleted list outlines the responsibilities of CATS managers, including communicating risks, fostering effective communications, and serving as 'honest brokers'. Another bulleted list details the activities performed by CATS program managers, such as participating with damage prevention groups, helping states assess programs, and providing consultations. The page concludes with a statement about CATS managers being located within each PHMSA region. The browser's taskbar at the bottom shows several open applications, including Microsoft PowerPoint and Paint, and the system clock indicates 5:40 PM.



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CATS – Contact Us

- **CATS National Coordinator**
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CATS – Contact Us

- **OPS Eastern Region**

Connecticut; Delaware; Maine; Maryland; Massachusetts; New Hampshire; New Jersey; New York; Pennsylvania; Rhode Island; Vermont; Virginia; Washington, D.C.; West Virginia.

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CATS – Contact Us

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Pipeline Association *for* Public Awareness

Home

Members

Public Officials

Emergency Responders

Excavators

Resources

To provide an organization that the general public, governmental entities, and other organizations may contact to obtain educational information concerning pipeline safety and emergency preparedness.

[Learn more](#)



Home

Spotlight Pipeline Emergency Response Videos

Posted April 8th, 2009 by [jeffrey.farrell...](#)



Online you can now view the PAPA Pipeline Emergency Response Videos. [Click here](#) to view important pipeline information for emergency responders.

Home

Spotlight

Pipeline Emergency Response Videos

Posted April 8th, 2009 by [jeffrey.farrell...](#)



Online you can now view the PAPA Pipeline Emergency Response Videos. [Click here](#) to view important pipeline safety information for emergency responders.

Featured



Schedule of Activities

An overview of our goals for 2009



2009 Public Officials Newsletter

Pipelines are the most efficient way to transport our nation's

energy resources. Each year, more than 66% of our oil, natural gas and hydrocarbon resources are moved using a vast network of pipelines. Despite pipelines being the safest means of transportation for these resources, pipeline safety is everyone's responsibility. This newsletter is an effort by the Pipeline Association for Public Awareness to provide you information about the pipelines in your

Announcements

- [Pipeline Emergency Response Videos](#)
- [New Training Website for Emergency Responders](#)
- [Identified Site Registry](#)
- [Pipeline Emergency Contact Directory](#)
- [Pipeline Integrity Management Mapping Application](#)
- [Sign Up to Receive Information](#)
- [Membership and Program Fees](#)

Documents

- [IRS Form 990 2008](#)
- [2009 Public Officials Newsletter](#)
- [2009 Excavation Safety Guide](#)
- [Schedule of Activities](#)
- [Corporation Bylaws](#)
- [IRS Exemption Letter 2005](#)



Pipeline Association *for* Public Awareness

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Home

New Training Website for Emergency Responders

Posted November 29th, 2008 by [jeffrey.farrell...](#)



The Association has worked with Callan and Company to create a new training website for Emergency Responders. The new site provides interactive training modules for various pipeline emergency scenarios. Scenario 1 is available now and involves a natural gas release in an urban area. Other scenarios will be available in the near future. Please note that this site is under development and may change frequently.

[Click here to access the Emergency Responder Training Website](#)

[Login to post comments](#)



Pipeline Association for Public Awareness Training Website

[Home](#)[Pipeline Basics](#)[Response Guidelines](#)[Training Scenarios](#)[Documents](#)

The Pipeline Association for Public Awareness is committed to the safety and emergency preparedness of first responders, workers and the general public.

While pipelines are generally the safest methods of transporting hazardous chemicals, they are not failsafe. Pipeline product releases, whether in the form of slow leak or violent rupture, are a risk in any community. In the unlikely event of an incident near or involving a pipeline, it is critical you know how to respond and are prepared to work together with the pipeline operator's representatives.

This training is intended to provide firefighters, law enforcement officers, emergency medical technicians and all other emergency responders who may be the first to arrive at the scene with the information they need to safely handle a pipeline incident. This training is not intended to provide information on the physical or chemical properties of products transported through the pipelines. Nor should it be considered a substitute for emergency response training, sound judgment. Rather, this training contains information that will help you make decisions about how to best protect your emergency response team, and the surrounding public during a pipeline incident.

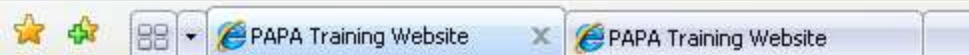
Please review this website and become familiar with the components of the emergency response guidelines and other information available before you are called to respond to a pipeline incident.





http://papa.mindgrabmedia.com/login.aspx?ReturnUrl=%2f5scenarios.aspx

File Edit View Favorites Tools Help



Pipeline Association *for* Public Awareness *Training Website*

Home

Pipeline Basics

Response Guidelines

Training Scenarios

Documents

LOGIN

New Users Register [Here](#)

Email Address / ID



Scenario #1

Suburban LDC Gas Release



Scenario #2

Transmission Line Break



Scenario #3

Liquid Pipeline Release



Scenario #4

Gathering / Transmission Line Failure



Scenario #5

Natural Gas Transmission Line Break



Scenario #6

Highly Volatile Liquid Pipeline Release